

TOSHIBA



OFFICE PRODUCTS GROUP

COPIERS • FAX • TELEPHONES • PROJECTORS

Technical Support

SERVICE LETTER

SL 04-09 Revised

April 26 2006

Recommended Power Filtration/Surge Protection

Toshiba of Canada OPG is pleased to provide an update on Electronic System Protection (ESP) as the recommended supplier of power protection products.

All digital equipment can be disrupted by “dirty power”, reducing productivity and profitability. Through the use of ESP’s power protection products, we can ensure that your machine will not receive damage and will not be affected by slow transmissions, lock-ups and extended sleep modes. Protecting networks and digital equipment with ESP power filters will minimize service calls, extend equipment life, increase profitability, boost up-time, and protect data. Therefore, we have decided to offer 6 products from ESP, which can all be purchased directly from our National Parts Centre.



ESP is the most highly endorsed power protection company in the business. ESP recently released the first CAT 5 Certified Network Protection Circuit, developed in accordance with the TIA/EIA-568-B standard, to protect increasingly complex networks. ESP also offers a Protection Guarantee that covers repair costs for connected equipment, including parts, travel, and labour.

Some updates since our last bulletin includes these features.

- **Cat 5e, ETL Verified Network Protection.** Only Power Filter in the industry to have this Verification.
- **Open Ground Safety Shut-Off.**
- **Reverse Polarity Safety Shut-Off.**
- **DSL Filter included in Digital QC line of power filters.** (D5131NT and D5141NT at this time.)

These features will help increase your customer satisfaction and decrease calls due to electrical disturbances.

Further information regarding ESP’s coverage guarantee and power protection products is available online at www.realpowerprotection.com. Contact Eric Langlois at 919-633-1967 or eric@realpowerprotection.com for further information.