

April 1, 2006

Eric Langlois
Director of Sales
Electronic Systems Protection
517 North Industrial Drive
Zebulon, NC, 27587

Dear Eric,

Ricoh Canada Inc. is please to renew its endorsement with ESP for all Ricoh Canada's power protection needs. ESP Prodigy and Digital QC products are recommended for use with all Ricoh Brand products and we recommend to our dealers and direct operations to include them in all new machine installations.

Electrical disturbances on alternating current (AC) lines, network cables and telephone lines can hamper the performance of microprocessor-based systems. These disturbances can cause incremental service calls and ultimately result in reduced equipment life and decreased service contract profitability. Ricoh Corporation has declared through field experience that ESP power filters are effective in reducing the service calls and electronic component replacements that can result from power and frequency disturbances.

In the connected environment, we enjoy the comprehensive protection offered by the ESP Prodigy and Digital QC network products; providing a single protection solution for AC, phone and network connections.

The proliferation of digital printer and multi-function systems makes the ESP Prodigy line of power protection products an invaluable part of our sales and service effort.

We believe that ESP products will continue to assist our branches and dealers to increase profitability, enhance productivity and improve customer satisfaction.

Sincerely,



Sandro Di Poce
Product Support Manager
Ricoh Canada