

# DEKKO Installs ESP Power Filters to Ensure Successful National Kiosk Deployment

DEKKO INC.



A new award winning self service kiosk solution developed by DEKKO Inc., manufacturer and patent-holder, and propane company Amerigas was recently launched to a national home improvement retailer. This new solution allows customers to drop off old propane tanks, select and pay for a new one with a touch screen interface, and watch as their new, filled tank is dispensed, 24-7.

The new DEKKO system, which reduces typical consumer transaction time down from 20 minutes to less than 3 minutes, integrated ESP power filtration into the Kiosk to ensure a quick and convenient solution to retailers nationwide.

“We found that ESP Digital QC Power Filtration was an essential element to ensure a successful deployment because of our Kiosk’s sophisticated circuitry,” noted Joe Forbes, DEKKO engineer. “We did not want any outside power problems to disrupt our Kiosk’s reliability, and because each installation location was different, we had no idea what power situation we would run into.”

“It was of up most importance for us to make sure that the PC inside the system was not effected by somebody nearby plugging in other industrial equipment onto the same circuit and causing power problems. Before launching our pilot product, we tested ESP’s Digital QC Power Filtration and found that ESP’s technology offered the most comprehensive power filtration and surge protection in the market.”



New DEKKO Kiosk Product

“The cost of the power filtration is going to pay for itself, within the first year. We projected that service calls will be extremely expensive with this national deployment. That’s why we decided to include ESP power protection/filtration. If we save one service call because of ESP’s product, then it’s paid for itself. The more uptime and less service calls we have – the better,” Forbes stated.

Dennis Blong, founder of DEKKO noted, “Thanks to ESP’s Digital QC Power Filters, we no longer have to worry about costly power disruptions for our nationwide Kiosk deployments!”

DEKKO is scheduled to release 1,200 ESP protected propane self service kiosks throughout 2006.

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