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TO: All Authorized Dealers
FROM: Terry Knopsnyder – Vice President of Engineering
DATE: April 1, 2004
SUBJECT: Transient Voltage Surge Suppressors

Copystar first recommended transient voltage surge suppressor products manufactured by Electronic Systems Protection, Inc. (ESP) in 1993. In the years since then, technology has advanced significantly, microprocessor speeds and the sophistication of electronic circuits have increased, resulting in ever increasing demands on the AC power delivered to customer locations. In addition, the environments these machines are being placed in involve the propagation of transients over network and fax modem connections, making it more important than ever that these systems be properly protected. Such protection has been shown to reduce service calls and the unnecessary replacement of expensive circuit boards and power supplies.

Through these advances in technology, ESP has been able to keep pace, producing leading edge products at competitive prices while maintaining a high level of customer service. For these reasons, we felt it was time to reiterate our recommendation of transient voltage surge suppressors from ESP. Of particular note is ESP's "Digital QC" filter series, which is available in various configurations that can protect not only on the AC power side but also on the network (RJ-45) and fax modem connections (RJ-11).

For pricing and ordering information, contact ESP at 800-645-9721 (fax 919-269-0454). For an overview of ESP and specific details on their products, visit their web site at www.realpowerprotection.com.

TK:dc

CC: Technical Staff